

Receiving 404 Error when authorising Slack Account with Roster or Punch Clock Server?

IMPORTANT NOTICE: If you receive an error message when attempting to authorise your SLACK account it more likely that your Slack Account Profile is not completed in full. Click here for how to correct this error.

Due to security reasons your Slack account must be completed correctly with the correct details to identify you as a secured person. Check your slack account profile to make sure you have the following correctly completed

1. Your first name
2. Your last name
3. Your job title (What I do) field
4. Your phone number (this must be your mobile / cell number)
5. The correct time zone of the area you are in.
6. Your Profile Photo
7. DO NOT enter anything for Skype.

If you do not know how to complete or edit your profile, click on this help link for instructions [How to Edit your Slack Account Profile](#).

Unique solution ID: #1284

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