

## **Sales 01 Training for Sales & Events = ERM and View Activity List and Clearing Activity**

The ERM is ICONIC uniquely designed software program that all Sales and Events Staff will use in their work.

There are many features and functions of the ERM. One in particular that will be associated with most of your daily work tasks is the **View Activity / Task List** and how to **Clear an Activity**.

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### **SALES / EVENT TRAINING VIDEO about the ERM, View Activity List and how to clear an activity.**

**Training Video = [ERM - View Activity Task List](#)**

As part of this part of the training we also recommend you read the FAQ and KB about the ERM. To view the manuals for the ERM, please [click here](#).

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