Add New Order / Book Event

Deposits for Events, shows and products

Most of Iconic's events, shows and products require a deposit.Â Where a deposit is required, the amount for the deposit will be displayed on the Order section.

Deposits are often calculated as a percentage of the total cost of the event, however some items may just be an amount required.Â
Please note that deposits are not the same for every order and it should be checked before quoting it to the customer.Â
Please note that deposit amounts are often rounded up to the nearest multiple and so the customer should told the amount of the deposit required and not the percentage.Â The percentage is only a figure used to calculate the amount and the amount is rounded up to make it the nearest whole dollar multiple.

TheÂ deposit amount and/or the percentage of the total amount will be shown in 3 different locations.

LOCATION 1:
PRODUCT AVAILABILITY PAGE: (click here for more information on the product availability page**)**

In the product availability page after selecting your product it will show the deposit amount or percentage required.
Example:

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By completing the Product Price Check in the product availability page it will then display the total amount for the deposit required.
Example:

Â

LOCATION 2:
NEW ORDERÂ PAGE: (click here for more information on new order page**)**

In theÂ new orderÂ page after selecting the customer name and selecting the product and filling in the necessary details, the total amount of the deposit if a deposit is required will be displayed
Example:

Â

LOCATION 3:
CUSTOMER ONLINE BOOKING:

If a customer decides to booking online, you may inform them that the deposit amount will be displayed before they complete the order and they can choose to pay for the booking in full or with a deposit.

Questions Asked and Answered:

1. David Phillip | 06-May-2020 06:52 |

Question: Under what circumstances may a customer not be required to pay a

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deposit?

a. answered by @barbara.green | 06-May-2020 14:13 |

a. there is not one answer to this dear.Â Deposit on products are set by the accounts department the company board of directors of what product is allowed a deposit to be taken and what product is not allowed deposits.Â Every performance and show has its own rules and requirements.Â To know if a product requires or allows a deposit you have to check in the Product Availability page or ask a manager in the department.

Attached files:

Unique solution ID: #1210
Author: n/a
Last update: 17-Jun-2016 04:10

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