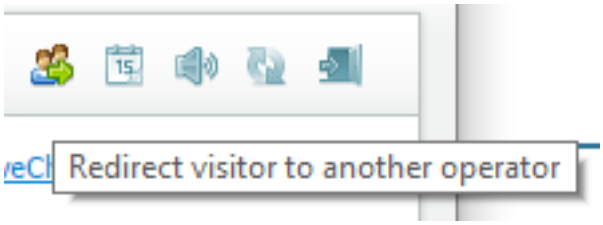
Live Chat

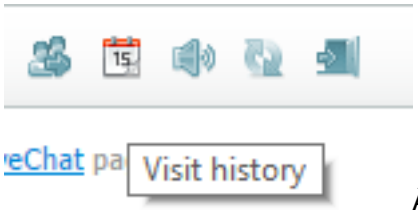
What do the buttons mean on the Iconic Staff LIVE CHAT window?

TheÂ buttonsÂ Â found on the Iconic Staff LIVE CHAT window have the following meaning and usage.

The Â in 

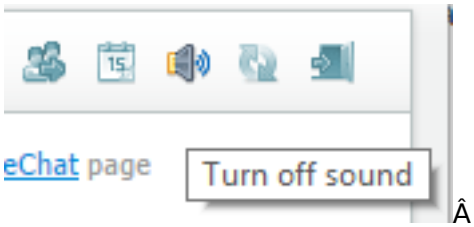
Â allows staff to transfer chats with customers to different staff members.Â
Click here to learn how to transfer a chat with a customer to another staff member.

Â

The Â in 

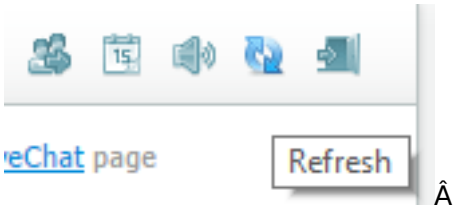
Â opens up a window that allows you to see the history of chats with the customer/visitor.Â To open the chat history of the customer, when the window opens, press the customer/visitor name when the window opens.

Â

The Â in 

Â turns the alert sound on and off on your computer.

Â

The in 

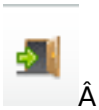
Â refreshes the chat window.

Â

The

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URL: https://staff.iconic.productions/KB/content/0cat=44/227/en/what-do-the-buttons-mean-on-the-iconic-staff-live-chat-window.html

Live Chat


Â in 

Â closes the chat window from the Staff side.

Â

Attached files:

Unique solution ID: #1226
Author: n/a
Last update: 21-Jul-2016 08:00

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URL: https://staff.iconic.productions/KB/content/0cat=44/227/en/what-do-the-buttons-mean-on-the-iconic-staff-live-chat-window.html