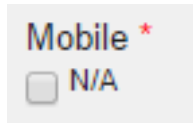


Customer

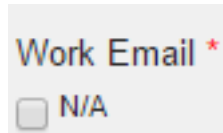
What is n/a on Mobile and Work Email field?

In the Add new Customer page and Customer Detail Page you will find n/a on two fields.

You will find N/A on the Mobile field



and you will N/A on the Work Email field



The ☐ N/A checkbox on these fields are to be used when the customer does not provide a mobile number or a work email. The ☐ N/A tells the system that the field is not available or not applicable.

The ☐ N/A should be used if the customer does not provide you with a mobile number or does not provide a work email address.

The ☐ N/A is there to avoid typing generic details to fill in the required field.

If the customer does not provide you with a mobile number or a work email address press the related ☐ N/A for the field not provided or given to you or you do not have it.

Attached files:

Unique solution ID: #1212

Author: n/a

Last update: 27-Sep-2019 01:27