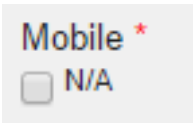
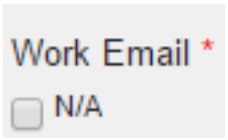
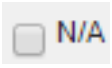
Customer

What is n/a on Mobile and Work Email field?

In the Add new Customer page and Customer Detail Page you will find n/a on two fields.

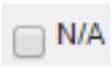
You will find N/A on the Mobile field 

and you will N/A on the Work Email field 

The 

checkbox on these fields are to be used when the customer does not provide a mobile number or a work email. The 

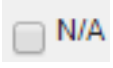
tells the system that the field is not available or not applicable.

The 

should be used if the customer does not provide you with a mobile number or does not provide a work email address.

The 

is there to avoid typing generic details to fill in the required field.

If the customer does not provide you with a mobile number or a work email address press the related 

for the field not provided or given to you or you do not have it.

Attached files:

Unique solution ID: #1212
Author: n/a
Last update: 27-Sep-2019 01:27

© 2026 Nikolas Harrington <support@iconic.productions> | 18-Nov-2026 09:04
URL: https://staff.iconic.productions/KB/content/0cat=41/213/en/what-is-n_a-on-mobile-and-work-email-field.html