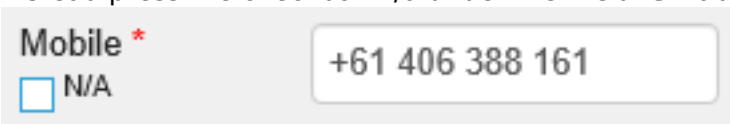
Customer

Customer has no mobile number or has not provided their mobile or cell number?

If the customer has not mobile/cell number or does not want to give their mobile number, do not add any number in the Contact Phone # mobile field.

Instead press the checkbox n/a under the **Mobile*** label to disable the mobile field.



If at a later time a mobile number is given, untick the check box and enter the mobile number and click **SAVE CHANGES**.

Attached files:

Unique solution ID: #1209
Author: n/a
Last update: 30-Mar-2016 12:05

© 2026 Nikolas Harrington <support@iconic.productions> | 18-Nov-2026 09:07
URL: https://staff.iconic.productions/KB/content/0cat=41/210/en/customer-has-no-mobile-number-or-has-not-provided-their-mobile-or-cell-number.htm