Add New Order / Book Event

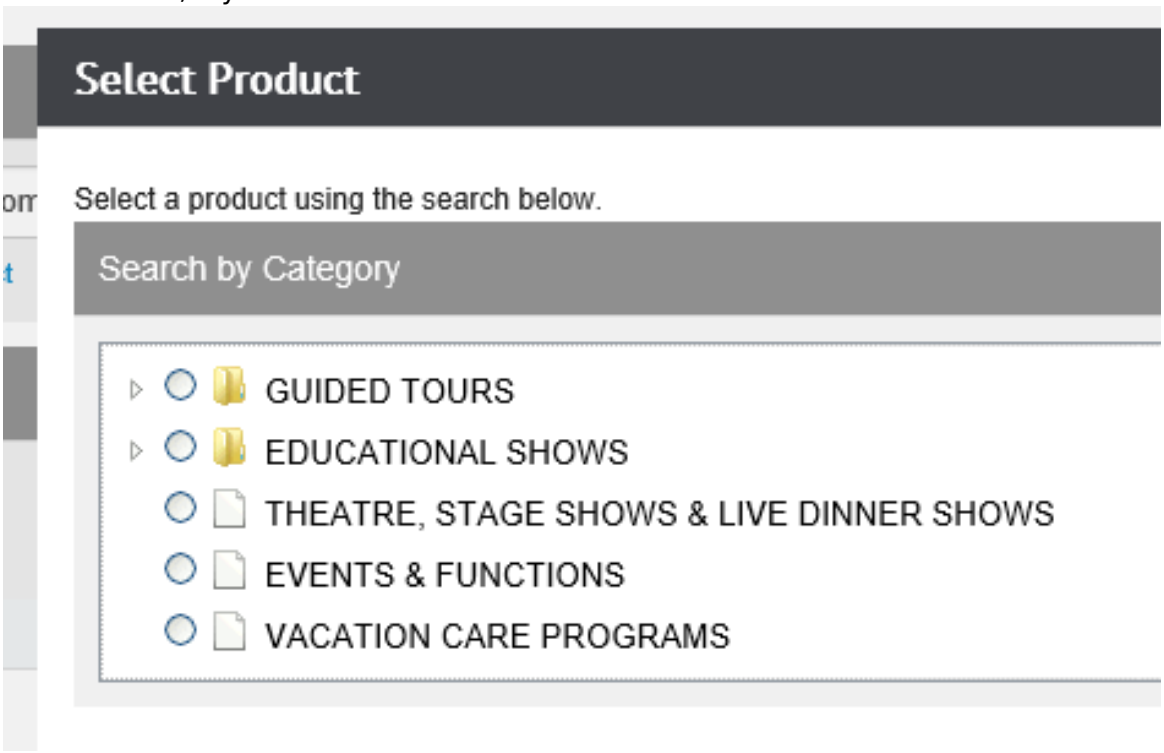
I am in the middle of booking a show and product details and option box is not working. I keep getting "select product". I have already selected the product.

If this occurs, check the following:

1. Have you selected the product?
    1. If **YES** - problem should be fixed.
    2. If **NO** - continue

2. Have you clicked on the Add New Order button on the customer detail page?
    1. If **YES** - continue trouble shooting.
    2. If **NO** - then it is recommended that you restart the order by clicking on the Add New Order button on the customer detail page.

    Please note, if you see a white box like this



that opens blocking you from added the product to the order you may have pressed the Browse Categories button.
This may be the problem and it is recommended to press the X to close the window.Â The Browse Category button is used to browse a product by category, if you are not 100% certain of which product to select.Â If you know the exact name of the product, it is recommended to search for the product in the Search field and click on the product to open up the product Option window.

Â

Attached files:

© 2026 Nikolas Harrington <support@iconic.productions> | 18-Nov-2026 09:08

Add New Order / Book Event

Unique solution ID: #1188
Author: n/a
Last update: 20-Feb-2016 03:31

© 2026 Nikolas Harrington <support@iconic.productions> | 18-Nov-2026 09:08