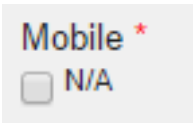
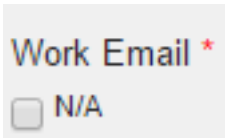
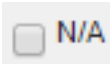
ERM User Manual

What is n/a on Mobile and Work Email field?

In the Add new Customer page and Customer Detail Page you will find n/a on two fields.

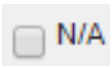
You will find N/A on the Mobile field 

and you will N/A on the Work Email field 

The 

checkbox on these fields are to be used when the customer does not provide a mobile number or a work email. The 

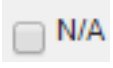
tells the system that the field is not available or not applicable.

The 

should be used if the customer does not provide you with a mobile number or does not provide a work email address.

The 

is there to avoid typing generic details to fill in the required field.

If the customer does not provide you with a mobile number or a work email address press the related 

for the field not provided or given to you or you do not have it.

Attached files:

Unique solution ID: #1212
Author: n/a
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