If a child is 7 or under and the adult CCRP does not have a proper child seat exactly what action should I take?

This is always a situation that every Iconic Chauffeur experiences at times. In the event this occurs when you arrive to pickup the CCRP and there is no proper seat you are to notify @eventmanagers on Slack on the Chauffeur channel and a decision within the company is made to either obtain a seat at the customer's cost, or the customer has to complete a recording over the phone identifying they are responsible for any liabilities or charges.

At times what we do is place the child in the rear bench of the car behind the passenger bucket seat as this is deemed the safest spot and they must sit next to the adult. A situation like this is handled on a per situation basis.

We still must always follow the policy of the company and that of the law as it states in Policy #1452 at https://staff.iconic.productions/KB/index.php?solution_id=1452

Attached files:

Unique solution ID: #1560
Author: n/a
Last update: 21-Jun-2020 03:35

© 2026 Nikolas Harrington <support@iconic.productions> | 18-Nov-2026 09:07